

100

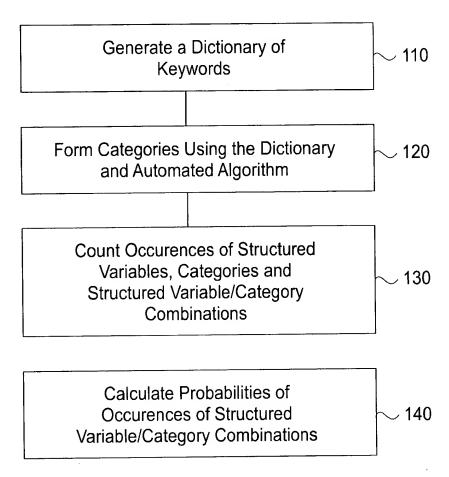


FIG.1





Example	<b>Dictionary Term</b>	Category	Count
16	requested	Install Request	1
16	reset	Lotus Notes	1
16	afs	AIX	1
16	password	VM	3
17	www	AFS	1
17	release	Refresh	1
18	adsm	ADSM	1
18	password	VM	4

FIG.3



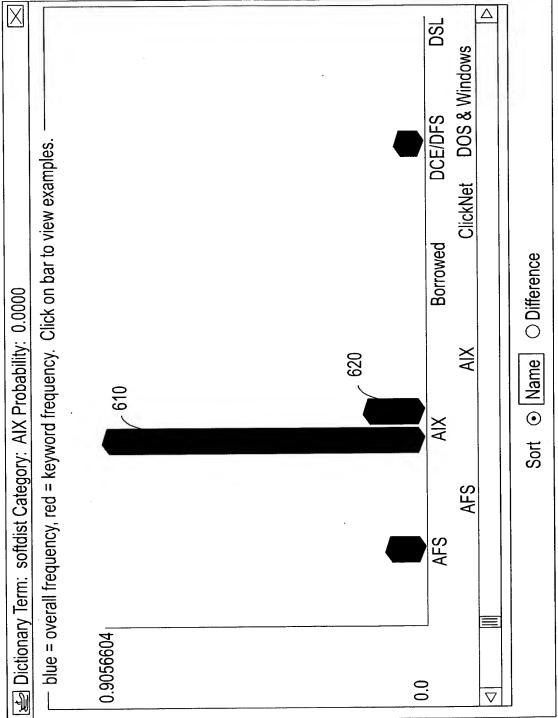
```
v.addElement(new EventMarker(variableName [i], category [j], probability [i][
                                                                                                                                                                                                                                                                                                                                                                                                                                          //if the expected number of combinations within a given cluster and date is more than the
                                                                                                                                                                                                                                                              probability [ i ] [ j ] = ChiSquared.prob(total, categoryCount [ j ], variableCount [ i ], counter [i ] [ j ]);
                                                                                                            for(int j=0; j<categorySize; j + +) { //if the expected number of combinations within a given cluster and data is less than the
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              if (probability [ i ] j [ j ] < probabilityThresh && counter[ i ] [ j ] > confidenceThresh){
                                                                                                                                                                                                                              if((categoryCount[ j ] * variableCount [ i ])/total < counter [ i ] [ j ] {
//do Chi function</pre>
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   probability [i][j] = 1.0;
                                                                         for(int 1=0; i<variableSize; i + +) {
Vector v = new Vector ();
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             j], variableCount[i],
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 else{
```

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X	4	$\Box$			Г			I														<del>'                                    </del>
	Keyword + Cate	102	11	125	28	228	122	7	39	46	119	6	98	30	14	111	15	7	104	34	48	52
	Keyword Count   Category Count   Keyword + Cate	452	20	955	31	955	955	22	266	299	955	94	289	266	109	955	61	50	955	268	452	268
	Keyword Count	170	22	125	228	334	122	15	52	64	121	6	262	34	19	113	40	11	104	46	53	102
	Probability	0.000.0	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.000.0	0.0000	0.0000	0.000.0	0.000.0	0.000	0.0000	0.000.0	0.000.0	0.000.0	0.000.0	0.0000	0.0000
	Category	AIX	Smartsuite (L	Printing	Refresh	Printing	Printing	Netscape	AFS	Networking	Printing	ADSM	Networking	AFS	Install Request	Printing	Remote Access	Smartsuite (L	Printing	AFS	AFS	AFS
	Keywords	command	wordpro	zed	page	unable	ustomz	autoproxy	password-dce	connect-network		reset-adsm	connect	page-dce	rebuilt	p340ua	ign	smart	print-successfully	password-afs	softdist	web page
N		62	63	64	65	99	29	89	69	20	71	72	73	74	75	9/	17	78	79	8	<u>∞</u>	82





**FIG.6** 



Search Result	<u>.</u>
Example 6 (#245): AIX installation. The user wanted AIX version 4.3.1 installed on his workstation. I installed AIX version 4.3.1 off the SoftDist server Friday at 5:00 PM	

FIG.7



	$\boxtimes$
Data Groups ○ Class Discovery ⊙ Dictionary Term Discovery	
Time Granularity ⊙ Monthly ○ Weekly ○ Daily	
Probability Threshold ○.05 ⊙.01 ○.001	
Confidence Threshold ○2 ⊙ 5 ○ 10	
start cancel	

FIG.8



```
category/Hash = new Hashtable ();
int position = 0;
    Object obj = getCat(i, granularity);

if (categoryHash.get(obj) = = null) {
    categoryHash.put(obj, new Integer (position));
    position + +;
    }
}
Enumeration e = categoryHash.keys();
    while (e.hasMoreElements()) {
        Object oo = e.nextElement();
        Integer z = (Integer)categoryHash.get(oo);
         category[z.intValue()] = oo;
}
```

```
for(int i=0; i<total; i++){
       if (discovery.equals("class")) {
        variablePos = t.membership[i];
         variableCount[variablePos] + +;
         cat = getCat(i, granularity);
         categoryPos = ((Integer)categoryHash.get(cat)).intValue();
         counter[variablePos][categoryPos] + +;
         categoryCount[categoryPos] + +;
        if (discover.equals("dictionary")) {
         SparseMatrixRow smr = t.getData(i);
         dictionIndex = smr.positions;
         cat = getCat (i, granularity);
         categoryPos = ((Integer)cagegoryHash.get(cat)).intValue();
         categoryCount[categoryPos] + +;
         for(int j=0; j <dictionIndex.length; j + +){
          variablePos = dictionIndex[j];
          counter[variablePos][categoryPos] + +;
          variableCount[variablePos] + +;
```

**FIG.10** 



Example#	Keyword	Date (weekly)	Counter
12	info	Sun Jan 11 00:00:00 PST 1998	1
12	log	Sun Jan 11 00:00:00 PST 1998	1
12	access	Sun Jan 11 00:00:00 PST 1998	1
12	home	Sun Jan 11 00:00:00 PST 1998	1
12	home	Sun Jan 11 00:00:00 PST 1998	1
13	process	Sun Jan 11 00:00:00 PST 1998	1
13	load	Sun Jan 11 00:00:00 PST 1998	1
13	lost	Sun Jan 11 00:00:00 PST 1998	1
13	explorer	Sun Jan 11 00:00:00 PST 1998	1
13	info	Sun Jan 11 00:00:00 PST 1998	2
13	disk	Sun Jan 11 00:00:00 PST 1998	2
14	ip	Sun Jan 11 00:00:00 PST 1998	1
14	getting	Sun Jan 11 00:00:00 PST 1998	1
14	system	Sun Jan 11 00:00:00 PST 1998	4
14	work	Sun Jan 11 00:00:00 PST 1998	2
14	working	Sun Jan 11 00:00:00 PST 1998	2

**FIG.11** 



```
//if the expected number of examples within a given cluster and date is less than
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    8. v.addElement(new EventMarker(variableName[i], category[j], probability[i][j], variableCount [i], categoryCount[j], counter[i][j
                                                                                                                                                                                                                                                                                                                                                                                                                                             //if the expected number of examples within a given cluster and date is more than the
                                                                                                                                                                                                                                                                             probability [ i ] [ j ] = chi.prob(total, categoryCount[ j ], variableCount[ i ],
counter[ i ][ j ]);
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            if(probability[ i ][ j ] < probabilityThresh && counter[ i ][ j ] >confidenceThresh) {
                                                                                                                                                                              if((categoryCount[ j ] * variableCount[ i ])/total < counter[ i ][ j
                                for(int i = 0; i < variableSize; i + +) {
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         probability[ i ][ j ] = 1.0;
Vector v = new Vector();
                                                                                                                                                                                                                                                            //do Chi function
                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               actual else{
                                                                                                                                                                                                                             5.
```



```
public class EventMarker{
    String variable = null;
    Object category = null;
    double probability = 0;
    int totalVariable;
    int totalCat;
    int total;

public EventMarker(String variableID, Object categoryID, double probID, int totalVariableID, int totalCatID, int total______

    variable = variableID;
    category = categoryID;
    probability = probID;
    totalCat = totalCatID;
    total = totalID;
}
```



X																						$\triangleright$	
	Date	37	37	37	23	9	30	78	15	12	10	9	16	16	34	22	76	12	11	19	19	19	
	Keyword + D								and the second s														
	Category Count Keyword +	557	557	557	674	738	674	738	586	674	674	358	471	471	674	586	483	534	455	738	358	358	
	Keyword Count	38	38	64	30	21	65	99	77	15	11	20	36	36	06	51	81	20	20	33	99	65	
	Probability	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.000	0.000	0.0000	0.0000	0.0000	0.0000	
	Date	Feb 1998	Feb 1998	Feb 1998	Jun 1998	Mar 1998	Jun 1998	Mar 1998	Jul 1998	Jun 1998	Jun 1998	Dec 1998	Jan 1998	Jan 1998	Jun 1998	Jul 1998	May 1998	Oct 1998	Sep 1998	Mar 1998	Dec 1998	Dec 1998	
	Keywords	newtext	visiblesolution	solution	project	pay	refresh	callup	elimination	bringing	chapdelaine	hernandez	setpasswd	named	netdoor	arcprt02	d03nm041	p3116h2a	arcprt03	base	rebecca	rebecca	
M		-	2	က	4	ഹ	9	7	∞	6	9	=	12	13	4	15	16	17	18	19	20	21	ı



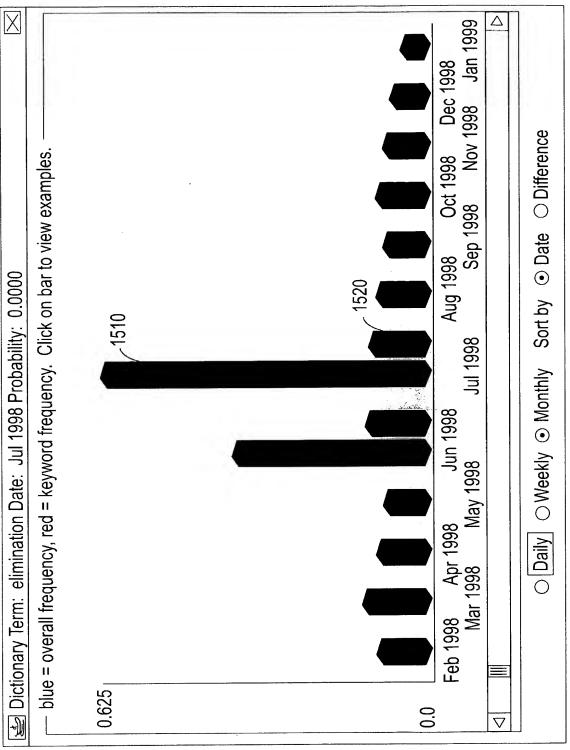
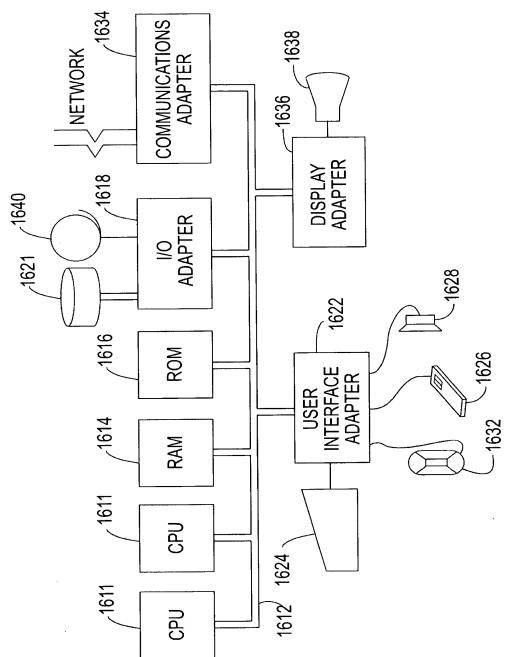


FIG.15



U.S. Patent Application Serial No.: 09/837,158 Art Unit No. 2176 Replacement Sheet



**FIG.16** 



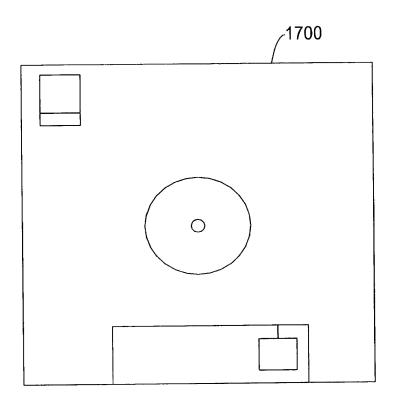


FIG.17